



## Tender for Filtering & Safeguarding Services for the Bath & Wells Multi Academy Trust

Filtering of information on the internet within schools is a statutory duty under both the current Prevent Legislation and Keeping Children Safe in Education Guidance.

The Prevent Duty Guidance states: Schools (and registered childcare providers) in England and Wales are required “to ensure children are safe from terrorist and extremist material when accessing the internet in school, including by establishing appropriate levels of filtering”

The Keeping Children Safe in Education Guidance states: “Schools are obliged to ensure appropriate filters and appropriate monitoring systems are in place. Children should not be able to access harmful or inappropriate material from the school or colleges IT system” however, schools will need to “be careful that “over blocking” does not lead to unreasonable restrictions as to what children can be taught with regards to online teaching and safeguarding.”

As a result of this guidance, the Bath & Wells Multi academy Trust require a filtering system that can scale and report at a Trust wide level, as well as allow support, alerting and notifications at a school level.

In the academic year 2020-2021 the Trust will provide support to

- 33 Schools
- 7,400 Students
- 1,000 members of Staff

### Service Proposal

The service must provide the following in addition to filtering that meets the KCSIE and Prevent duties:

- DNS level filtering with HTTPS inspection
- Forced Safe Search
- Ability to provide Guest networks with DNS filtering without HTTPS inspection based on DNS Servers or originating VLAN.
- Role based Access Control which distinguishes between users and sites

- Automated Synchronisation of users and groups in multiple domains directly from Azure Active Directory
- Single sign on authentication or identification with Azure Active directory (Please ensure you detail the resources needed to achieve this).
- Reporting functionality at Trust, School and individual level for parents
- Automated Alerting
- Filtering of devices outside of school premises
- Filtering of Apple, Chromebooks Android and Windows Devices
- **Resellers or integrators must be using a system that has a response available on the UK Safer Internet Centre for filtering providers or integrators.**
- The administrative panel must be accessible over the Internet.
- Solutions and storage to be hosted within the UK

**Please provide information on how you maintain and update filtering lists and the methods you use to detect unwanted content.**

Please detail further services that are available to the Trust as part of your submission – these may be offered to schools individually.

### Service Strategy

Please detail

- Assistance for the Trust with training users in the use of systems
- Resilience of the providers Filtering systems (at a high level)

### Deployment Plan

Please detail the deployment milestones and PoC milestones that you would expect before deployment. The Trust are building a centralised ICT service which allows easy maintenance of devices and configuration changes, which will be in place for January 2021.

The filtering service will go live on the 1<sup>st</sup> of January 2021 with schools coming on stream throughout November and December.

The Trust will provide on site assistance for the technical roll out of any system.

### Reporting & Alerting

Please detail the reporting and alerting functionality available at a Trust and School level, and the role based access control that manages access to alerts and reporting.

At a minimum, the Trust require:

- An ability to view reports at Trust and School Level
- An ability to alert groups of users and individuals to potential Safeguarding issues based upon group membership and Job Role.

### Contractual requirements

The Trust is open to contractual negotiations and have requirements as follows:

- A proof of concept period during which either party can leave the contract.
- Annual billing based on a minimum term of 3 years with a two year extension option at the same pricing.
- Ability to cancel or transfer users/licences to a separate contract during the contract term (where a school leaves the Trust).
- Ability to grow/contract user base by within a financial year without additional cost as schools join the Trust.

## Demonstrating Experience & Knowledge

As one of the largest Multi Academy Trusts in the Country, The Bath & Wells Multi Academy Trust need to be assured of the knowledge and experience of their suppliers.

Submissions should include

- At least 2 references, one from a customer of a similar size.
- A list of supplier accreditations – in the case of a company reselling a filtering solution, the number of schools that you currently support with that solution and the partner level with that organisation.

## Safeguarding & GDPR

For both providers and integrators, please provide information on your internal Safeguarding strategies and training of internal staff.

Please advise on the data locations for the service, and if these meet the requirements of GDPR.

## Tender Submissions

The deadline for submissions is the 27<sup>th</sup> of August 2020 12PM. Submissions should be sent via email to [tenders@bwmat.org](mailto:tenders@bwmat.org)

## Scoring of Responses

The responses will be scored using the following criteria:

Criteria	Weighting
Service Proposal	20%
Support Strategy	5%
Deployment Plan	5%
Reporting & Alerting functionality	15%
Contracts	10%
Safeguarding & GDPR	10%
Demonstrating Experience & Knowledge	10%
Pricing Schedules	15%
Value for Money	15%
Financial Standing	5%

## Timeline of Tenders & Awards

- August 6th 2020: Release of Tender Documents
- August 6<sup>th</sup> to August 26<sup>th</sup> 2020: Clarifications
- August 27<sup>th</sup> 2020: Deadline for responses to all 3 Tenders
- September 1<sup>st</sup> 2020: Shortlisting and Clarifications from Trust
- September 4<sup>th</sup>: Negotiations with shortlisted suppliers
- September 5<sup>th</sup>: Notifications of Award
- September 5<sup>th</sup> – 15<sup>th</sup> 2020: Schools make connectivity choices for Tender 1 and standstill period.

September 15<sup>th</sup> 2020: Connectivity orders placed. PoC of Filtering & Firewalling implemented where possible.